

Terms and Conditions

1. Price: \$450.00 per year.
2. Contract duration: Twelve (12) continuous months beginning on the date the subscription process is complete.
3. Services Provided: Telephone support for subject matter relating to healthcare sterilization, to include but not necessarily limited to:
 - a. Clarification of inadequate or confusing medical device manufacturer's instructions for use (e.g. extended cycles) by contacting the manufacturer's regulatory authority.
 - b. Root cause analysis for wet pack issues.
 - c. Sterilization advice for recommended practices.
 - d. Guidance when a positive CI, BI or Bowie-Dick Test occurs.
4. Limitations:
 - a. Each subscriber can submit four specific requests a month. Additional requests by the subscriber during a month will be billed at an hourly rate.
 - b. To maintain a quality service, the total number of subscriptions per year will be limited to a maximum number.
5. Contact Methods:
 - a. Email: sam@Sterilization-Answer-Man.com
 - b. Phone: 585.414.6319
6. Response time: Within 24 hours during normal business hours.
7. Termination: Upon mutual agreement, the annual fee will be returned on a pro-rated basis.

Acceptance: _____ Sterilization Answer Man
Date: _____
Check #: _____
Facility name: _____
Street Address: _____
City/ST/Zip: _____
Phone #: _____
Contact Name: _____
Title: _____
Signature: _____

Check payable to Sterilization Answer Man enclosed.